



Your Prescription Program Is Changing July 1, 2022

Welcome to CVS Caremark

Your prescription drug benefit—available when you need prescriptions filled—is administered by Meritain Health[®] Pharmacy Solutions, now powered by CVS Caremark. You can visit more than 65,000 retail pharmacies nationwide to fill your prescriptions. You also have access to clinical pharmacists for information and support.

Important information to help you understand the changes:

- Prescriptions were previously powered by Express Scripts.
- You will receive new ID cards from Meritain Health before July 1, 2022.
- If you had a prior authorization on file with Express Scripts, those prior authorizations will be transferred to CVS Caremark July 1, 2022.

Important plan changes:

- If you have been receiving mail order prescriptions, this will change to CVS Caremark. To have your mail order prescription filled, please contact CVS Caremark for assistance on how to use the program or visit www.caremark.com.
- Due to the change from Express Scripts to CVS Caremark, your out-of-pocket maximum may not be updated as of the first week of July. If possible, please try and refill those medications through Express Scripts prior to July 1, 2022.

Specialty pharmacy:

- When filling a specialty medication, you may go through the CVS Caremark Specialty Drug Program or any participating retail pharmacy authorized to dispense specialty products.

Helpful tip

Be sure to bring your new Meritain Health ID card with you to the pharmacy when filling prescriptions. This will ensure you receive your full benefits through CVS Caremark.

Getting answers to your prescription drug questions as of July 1, 2022

Log on to www.caremark.com to view your prescription history, check order status, check interactions or ask a pharmacist a question. Our Customer Care representatives are also available seven days a week to answer questions about your prescription order.

Meritain Health Pharmacy Solutions, powered by CVS Caremark will help...

- Fill your prescriptions:
 - Through our network of more than 65,000 retail pharmacies.
 - By delivering your long-term prescriptions directly to you through the Meritain Health Pharmacy Solutions powered by CVS Caremark Mail Service Pharmacy.
- Support your safety and health:
 - By filling your mail service prescriptions accurately.
 - By making sure that the medicines you receive are high quality, safe and what your doctor prescribed.
 - By reviewing your prescription history with every prescription we fill to identify and prevent any potential problems such as unintended drug interactions.
- Save you money:
 - By encouraging the use of medically appropriate generic and lower-cost brand drugs.
 - By filling your long-term prescriptions through the Meritain Health Pharmacy Solutions powered by CVS Caremark Mail Service Pharmacy.
 - By consulting your doctor when a lower-cost alternative may be appropriate for your prescription.

Timeline

After July 1, 2022 members may set up their profiles on the website www.caremark.com. If you have any questions, just call CVS Caremark at **1.866.475.7589**.



We are Meritain Health

As Advocates for Healthier Living, we provide easy-to-use health care benefits you can use to live well. We also take steps to help you save on the cost of your care. Contact us at the number on your ID card if you have any questions about your plan.

This flyer is solely for informational purposes and is not intended to provide medical advice. You should consult with your health care provider regarding any questions you have about your health and/or medical treatment.

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